



EMPLOYEES: 2,425



ANNUAL VOLUNTEER HOURS: ~20,000



\$1.2 MILLION

2019 United Way contributions



\$1.8 MILLION

2019 OGE Energy Foundation distributions



A-

OG&E receives an "A-" in the 2019 Escalent residential customer satisfaction survey

Our story is one of balance – and it begins with rates that are among the lowest in the nation and continues with OG&E working to serve the needs of our customers and communities. Learn about our story on this web site (OGEEnergy.com) and at OGETogether.com.

30%

OG&E's rates are more than 30% below the national average



Board Diversity

Winning "W" Company by 2020 Women on Boards for achieving and maintaining 20% women on Board of Directors



We Energize Life



Service Area

30,000 square miles in Oklahoma and western Arkansas



Cities and towns served

267 cities and towns served across OG&E's coverage area

858,000 Total Customers



732,000

Residential Customers

\$0.0913

Avg. 2019 electrical rate (/ kWh)

9.7

2019 Electricity Delivered (millions of MWh)



98,500

Commercial Customers

\$0.0731

Avg. 2019 electrical rate (/ kWh)

6.5

2019 Electricity Delivered (millions of MWh)



3,000

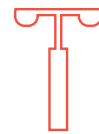
Industrial Customers

\$0.0430

Avg. 2019 electrical rate (/ kWh)

4.5

2019 Electricity Delivered (millions of MWh)



24,500

Other Retail Customers

N/A

Avg. 2019 electrical rate (/ kWh)

8.9

2019 Electricity Delivered (millions of MWh)



EMISSIONS REDUCTIONS 2005-2019

SO₂ lower by ~90%

NO_x lower by ~75%

CO₂ lower by >40%



2019 POWER PLANT EMISSIONS

NO_x: 8,386 tons

SO_x: 2,764 tons

CO₂: 13,319,513 tons
(12,130,523 metric tonnes CO_{2e})

Mercury: 30 lbs (14 kg)



EXPECTED EMISSIONS REDUCTIONS BY 2030

CO₂ lower by ~50% over 2005 levels



2019 CARBON INTENSITY RATE

1,217 pounds CO_{2e}/gross MWh
(0.55 metric tons CO_{2e}/gross MWh)



TOTAL WATER (2019)

Withdrawn: 18,472 million gallons

Returned: 17,287 million gallons (93.6%)

Consumed: 8,820 million gallons



WATER REUSED FROM MUNICIPAL WASTEWATER TREATMENT SYSTEMS (2019)

2,606 million gallons



2019 Coal Combustion Products

89% of coal combustion products were beneficially reused in 2019



Economic & Community Development

Partnership with our community leaders in the areas of economic and community development, led to the creation of 5,400 new jobs, \$1.5 billion in capital investment and 175 MW of new load within the OG&E service area in 2019



Safety

OG&E's 2019 TRIR of 0.89 continued the trend of last four years being the safest four years in company history.



ELECTRICITY GENERATED (2019)

17 million MWh

92%/fossil fuels

8%/renewables



ELECTRICITY PURCHASED (2019)

14 million MWh (wholesale)



LENGTH OF TRANSMISSION LINES

~5,400 route miles



LENGTH OF DISTRIBUTION LINES

~55,600 conductor miles



GRID RESILIENCY (2019)

SAIDI: 134.39

CAIDI: 171.01

SAIFI: .7858