



Service Area

30,000 square miles in Oklahoma and western Arkansas



Cities and towns served

267 cities and towns served across OG&E's covereage area

858,000 Total Customers



732,000 **Residential Customers**

\$0.0913 Avg. 2019 electrical rate (/ kWh)

9.7 2019 Electricity Delivered (millions of MWh)



98,500

Commercial Customers

\$0.0731 Avg. 2019 electrical rate (/ kWh)

6.5 2019 Electricity Delivered (millions of MWh)



3,000 **Industrial Customers**

\$0.0430 Avg. 2019 electrical rate (/ kWh)

4.5 2019 Electricity Delivered (millions of MWh)

24,500 **Other Retail Customers**

N/A Avg. 2019 electrical rate (/ kWh)

> 8.9 2019 Electricity Delivered (millions of MWh)



EMISSIONS REDUCTIONS 2005-2019

SO2 lower by $\sim 90\%$ NOx lower by $\sim 75\%$ CO2 lower by >40%





 CO_2 lower by ~50% over 2005 levels



2019 CARBON INTENSITY RATE

1,217 pounds CO2e/gross MWh (0.55 metric tons CO2e/gross MWh)



2019 POWER PLANT EMISSIONS

NOx: 8,386 tons

SOx: 2,764 tons

CO2: 13,319,513 tons (12,130,523 metric tonnes CO2e)

Mercury: 30 lbs (14 kg)



TOTAL WATER (2019)

Withdrawn: 18,472 million gallons Returned: 17,287 million gallons (93.6%) *Consumed:* 8,820 *million gallons*

WATER REUSED FROM MUNICIPAL WASTEWATER TREATMENT SYSTEMS (2019) 2,606 million gallons





Economic & Community Development

Partnership with our community leaders in the areas of economic and community development, led to the creation of 5,400 new jobs, \$1.5 billion in capital investment and 175 MW of new load within the OG&E service area in 2019

Safety

OG&E's 2019 TRIR of 0.89 continued the trend of last four years being the safest four years in company history.



Board Diversity

Winning "W" Company by 2020 Women on Boards for achieving and maintaining 20% women on Board of Directors









OG&E receives an "A-" in the 2019 Escalent residential customer satisfaction survey







2016-2019

OG&E's four best safety years on record





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